



January 29, 2008

To Whom It May Concern:

Ricardo Mendez has worked as an application specialist for our Chicago office for the past three years. During this time he has had a significant impact in the operations of our office. Ricardo has built three applications that are used in our office on a daily basis.

The Route Tracking System (RTS) is used not only as a route tracking tool, but also as our invoice system. RTS tracks routes, updates purchase orders and generates invoices for all our 28 school bus contractors. In a normal year, we pay more than \$90 million in services and track more than 2,500 school bus routes. Ricardo has been able to modify the application several times in response to changes in our operations.

The Telephone Accident/Incident Complaint System (TACS) is our incident, accident and complaint application. This application tracks more than 5,000 events on a yearly basis which makes us more accountable to our costumers. The Vehicle Audit System (VAS) was the third application created by Ricardo. We use this to track our contractor's audits. We audit more than 2,000 vehicles, driver and aide records several times during the year. This application assists our department with better data analysis and in minimizing the paper-trail.

Ricardo is very well organized, can work independently, is easily reachable, and is able to follow through to ensure that the job gets done. Based on our experience, any company should be very pleased to have Ricardo on board. He has done an excellent job and I would highly recommend him for any position in your company.


Sincerely,

A handwritten signature in black ink, appearing to read "Arnaldo Cruz", written over a horizontal line.

Arnaldo Cruz
Operations Manager
Bureau of Student Transportation
Chicago Public Schools
773-553-2878
aacruz@cps.k12.il.us



To: Whom It May Concern

From: Kyle Martin 

Re: Recommendation for Ricardo Mendez

It is my pleasure to recommend Mr. Mendez for employment. I have worked with him since September 1999 and I have always found him to be innovative, responsible and loyal.

From September 1999 until March 2005, Mr. Mendez was critical to the success of our company Milepost Transportation, a railroad crew hauling company. When he came on board the billing and payroll departments had a total of fifteen people. Using his knowledge of Access, Docuware, and various other software applications he was able to link the two functions to assure timely and accurate billing and payroll. Moreover, the number of employees dropped to two. Through his efforts billing and payroll was tied to the electronic dispatch system as well, further automating the total process. Given the payment terms we enjoyed with the railroad, in some cases it was possible for us to bill and receive payment prior to issuing payroll.

In March of 2005 Milepost was sold to its largest competitor and I invited Mr. Mendez to join me at another company that I co-owned, TransPar Group, Inc. This company provides consulting and management services to school districts' transportation departments.

In his tenure with TransPar Mr. Mendez has automated various consulting techniques, streamlined our management system and developed a number of applications improving our business processes.

TransPar Group remains quite successful but has not grown at the rate we anticipated. Therefore we have encouraged Mr. Mendez to seek opportunities that will fully utilize his skill set, fulfill his potential, and provide a greater chance for personal success.

I would welcome a phone call to discuss more about Mr. Mendez.

Responsible Student Transportation

18 S.W. 3rd Street ♦ Suite 200 ♦ Lee's Summit, MO 64063
(816) 524-2033 ♦ FAX (816) 524-2188 ♦ TOLL FREE (877) 524-2033 ♦ www.transpar.com



Re: Recommendation for Ricardo Mendez

To Whom It May Concern:

I am pleased to provide this reference letter on behalf of Ricardo Mendez. Mr. Mendez has been a business associate for over seven years and an employee for approximately three years. At all times, I have found Mr. Mendez to be professional, innovative and diligent in his various capacities.

Mr. Mendez has proven proficient in designing software applications. He is patient, a good listener and has successfully worked alongside clients as well as employees in training and program design. Additionally, he is fluent in Spanish. He is a curious individual with broad knowledge in Access, Docuware and payroll applications.

Kindly accept this letter as my recommendation for employment with your company.

Feel free to contact me if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read 'Ruth Newby', is written over a light blue horizontal line.

Ruth Newby
President, TransPar Group

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March 11, 2005

To Whom It May Concern:

This is to state that Milepost Transportation Services, LLC employed Mr. Ricardo Mendez from 09/13/1999 until March 11, 2005.

During that time Mr. Mendez worked in a variety of capacities. He began his employment in our billing department. Based on his skill and willingness to assume additional responsibility, he was promoted to Manager Payroll and Billing. Milepost was a small business where it was necessary for its key players to assume a number of roles. Therefore, in addition to his responsibility for the day-to-day operations of our billing and payroll department, Ricardo was called upon to oversee our computer systems and create a variety of different programs to automate our billing and payroll processes. With his willingness to research and learn whatever additional information was necessary, he was a key asset in our efforts to continually improve and ensure the efficiency and effectiveness of our billing and payroll systems. Ricardo was also instrumental in developing and maintaining our computer-assisted dispatch system and integrating this information into our billing and payroll systems. He worked closely with the programmer involved to make sure that what should work in theory actually worked when put into practical application. Subsequent to the development process he became the "go-to" person when the dispatch personnel ran into problems or there were system errors.

Ricardo is an individual of the highest integrity who I found to be always dedicated to the company's success. He was always willing to do whatever needed to be done and work whatever hours were needed to accomplish the task. This was done on his own without the need for someone asking him to do so.

I believe Ricardo would be an asset to anyone's operation. If you should have any questions, please feel free to contact me personally.

H. G. Tressler
Vice President



02/14/2005

Re: Letter of Recommendation

Subject: Ricky Mendez

To Whom It May Concern:

I have had the privilege of working with Mr. Mendez for three years and have found him to be a hard working and dedicated employee. He has demonstrated excellent leadership skills when working with outsource contractors, as well as, his fellow peers and handles crisis situations very efficiently and professionally. His congenial personality bodes well when requiring a unified consensus of opinions to find solutions for problems that satisfy the customer's needs.

His computer skills are impressive and his ability to manage and process huge loads of work in a timely fashion has been remarkable. He is honest and has an excellent no-nonsense, forthright approach to issues and I would personally recommend Mr. Mendez for any position that he feels qualified to handle. He is a good man.

Sincerely yours,


Curtis Balducci
President